



# Sentinel Warranty

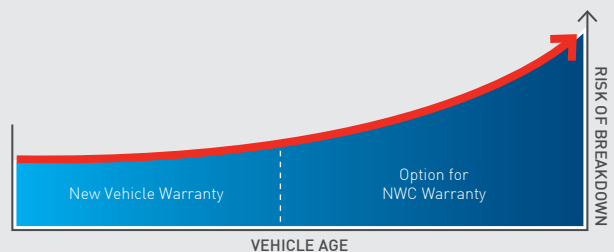
VEHICLE WARRANTY



## Quality warranty coverage with National Warranty Company

Things can go wrong with vehicles. It's common sense that the older a vehicle gets, the higher its risk of breakdown. If you're thinking about purchasing a vehicle you may also want to consider how you would cover costs of unexpected repairs to the vehicle down the track.

You can take comfort that a Sentinel Warranty administered by NWC means quality coverage and access to support from our experienced customer service team.



## Sentinel Warranty Snapshot

	PLAN A	PLAN B	PLAN C
	Your Motor Dealer will select one of the following Warranty plans.		
Eligibility	Vehicles up to 20 years and 280,000kms at date of purchase	Vehicles up to 15 years and 200,000kms at date of purchase	Vehicles up to 10 years and 160,000kms at date of purchase
Terms Available	1, 3 or 5 year terms available	1, 3 or 5 year terms available	1, 3 or 5 year terms available
Transferrable	Yes	Yes	Yes
Servicing Requirements	Servicing as per manufacturer guidelines	Servicing as per manufacturer guidelines	Servicing as per manufacturer guidelines
Per Claim Limit [each Category]	\$2,000	\$3,000	\$5,000
Number of Claims	Unlimited (total value of claims limited to purchase price of vehicle)	Unlimited (total value of claims limited to purchase price of vehicle)	Unlimited (total value of claims limited to purchase price of vehicle)

### With a Sentinel Warranty you can benefit from:



Parts and labour cover for mechanical failure – including a covered component that suffers a mechanical failure due to wear and tear.



Ability to transfer your warranty if you sell your vehicle.



An Australia wide approved repair network.



Cover for emergency accommodation and car hire in the event of a breakdown (up to the specified limits of the Warranty).



Approved repairers are paid directly, therefore reducing your out of pocket expenses.



A simple 'no forms' claims process.

### What happens if I need to make a claim?

- 1 If your vehicle breaks down call the NWC team on 1800 888 760 to arrange any repair work to your vehicle.
- 2 A member of the NWC team will assess the claim and once authorised direct you to the nearest approved repairer. Your cover includes the cost of inspection of the vehicle where the claim is approved.
- 3 If the claim is approved your vehicle is repaired and payment for the repairs is made direct to the repairer.

## Accommodation

\$175 per day for the maximum of (5) five days towards the cost of accommodation.

## Car Hire

\$125 per day for the maximum of (7) seven days towards the cost of car hire.

# What's Covered

Per Claim Limit (Each Category): Plan A **\$2,000** | Plan B **\$3,000** | Plan C **\$5,000**

### Engine

Balance shaft and bearings, camshaft, camshaft gears, connecting rods, crankshaft, crankshaft bearings, cylinders, engine block, internal bushings, meshing timing gears, oil pump, piston rings, pistons and wristpins.

### Ignition System

Ignition module, ignition coil, crank angle sensor and starter motor.

### Engine Computer

Internal components of engine ECU only.

### Clutch System

Pressure plate, master and slave cylinders.

### Electronic Transmission Components

Computer, solenoids and mechatronics unit.

### Radiator

Leaks due to split or fractured tank only.

### Air Conditioning

Compressor, evaporator and condenser.

### Cylinder Head

Head gaskets, cylinder head, valves and lifters only.

### Steering System

Steering box, rack and pinion and feeder pipes and power steering pump.

### Power Window Motors

Motor and window regulator (excludes sunroof).

### Differential

Internal lubricated parts only.

### Fuel System

Fuel injectors, carburettor and fuel pump and throttle body.

### Braking System

Booster, brake calipers and master cylinder.

### ABS System

ABS control unit only.

### Drive Shaft and Universals

Drive shaft and universal joints.

### Turbocharger/Supercharger

Impellers and bearings only.

### Cooling System

Cooling fan and thermostat, thermostat housing, viscous coupling, water pump.

### Electrical System

Alternator, voltage regulator and windscreen wiper motor.

### Gearbox/Transmission

All internal mechanical parts.



## About National Warranty Company

National Warranty Company is the warranty administrator for the Sentinel Warranty. Established in 1999, NWC specialises in the administration of extended warranty products which are sold by our trusted partners. We are proud to provide quality customer service in the event of unexpected mechanical and electrical faults to your vehicle.

For more information about the Sentinel Warranty please speak with your dealer.

By purchasing the Sentinel Warranty you will get the benefit of certainty regarding the period of warranty coverage and the convenience of having the replacement process managed for you. Read the Warranty Contract for the full terms, conditions and exclusions and a summary of the rights and remedies available to you under the Australian Consumer Law before making any decision to purchase the warranty.

Your goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits provided under this warranty are in addition to other rights and remedies you have under the law in relation to the goods to which this indemnity relates.